



Security for Online and Mobile Banking

Technology is an ever-evolving benefit to our daily lives; however, it is crucial to keep sensitive banking information secure on your device. Here are a few helpful tips:

- Store your mobile device in a secure location.
- Lock and password-protect your device(s) so that nobody else can use it or view your information.
- Select a new password for each website. You will be required to change your online banking password semiannually.
- Create strong passwords. Use a combination of letters, numbers, and symbols that do not make up real words. We encourage you to make your passwords eight characters or longer.
- Do not allow your device or personal computer to store your password.
- Back up your electronic device(s) regularly.
- Delete your browser history regularly.
- Frequently delete text messages containing your account information, balances, or other identifying information.
- Never disclose via text message any personal information (this includes, but is not limited to: account numbers, passwords, or any other personally identifying information that could be used in identity theft).
- Avoid public Wi-Fi connections and public computers when using mobile or online banking.
- Beware of links and attachments in emails from unknown senders. When clicked, they can install malware on your device, which could lead to future fraud. THINK BEFORE YOU CLICK!
- Before entering any account information on a website, verify the site is secure by identifying if the site is registered and secure. Look for a green address bar and the https: web extension with a padlock beside it.
- Be sure your electronic devices are up-to-date with operating systems and browser updates.
- Install anti-virus and anti-malware security systems.
- Disable Bluetooth when not in use.
- Before you sell, dispose of or lend someone your device, be sure your personal account information has been deleted.